

Twin Cities Campus

*Cleft and Craniofacial Clinic
School of Dentistry*

*6-296 Moos Health Science Tower
515 Delaware Street S.E.
Minneapolis, MN 55455*

CLEFT & CRANIOFACIAL BILLING POLICY

Basic Policy

The University of Minnesota Dental Clinics accepts cash, personal checks, money orders, Visa, MasterCard, Discover, American Express, and Care Credit. Care Credit transactions must be processed in person at the clinic and not all Care Credit financing options are available. Please check with our office at 612-625-5945.

We are participating providers with major dental plans such as Delta Dental of MN, MetLife, Cigna Radius, HealthPartners, Medical Assistance, and Minnesota Care.

We are participating providers with major medical plans such as Medica, Preferred One, Blue Cross/Blue Shield, HealthPartners, Medical Assistance, and Minnesota Care.

We may be out-of-network providers for other insurance companies; however, in many cases, you may still be covered under your policy. If you have out-of-network coverage, we will be happy to submit insurance claims on your behalf. Please provide us with current insurance information each time your plan is renewed.

Contact your insurance company to find out if your specific plan is accepted at the University of Minnesota Dental Clinics and to determine your specific benefit level. You may also contact our office at 612-625-5945 with questions or for more information.

Payments via check/money orders can be sent to:

University of Minnesota School of Dentistry
7-200 Moos Tower
515 Delaware St. SE
Minneapolis, MN 55455

The below services may or may not be covered under your insurance plan; however, these may be required by the attending doctor to finalize your treatment plan and/or to monitor your health. The services listed below are not an inclusive list of recommended treatment, but is a highlight of the basic services that may be provided in the Cleft and Craniofacial Clinic. The Cleft and Craniofacial Clinic recommends that all patients contact their insurance carrier to verify coverage and/or prior authorization requirements.

Initial Team Visits and Follow-Up Visits

Codes: 99499

The Cleft and Craniofacial Clinic charge for the initial new patient team visit along with any yearly recall visits and any partial team visits that may occur throughout the year.

Nasoalveolar Molding and/or Nasal Extension Visits (NAM) and Follow-Up Visits

Codes: 21076, 21086

Some patients may require Nasoalveolar Molding and/or Nasal Extension to help prepare for future surgeries. NAM's do have a 10-day global period after delivery for routine follow up care that is not billable, unless your encounter is unrelated to the NAM.

Speech Language Pathology

Codes: 92521, 92522, 92523, 92524, 92511, 92507, 92610, 92526

The Cleft and Craniofacial Clinic offers speech therapy when needed as part of the treatment plan, each visit is a billable encounter.

Imaging

Codes: 70355, 70486, D0220, D0223, D0240, D0272

At the time of your office and/or follow-up visits, imaging may be required. Fees associated with any imaging that is taken may or may not be covered under your insurance pan; however these may be required by the attending doctor to finalize your treatment plan and/or to monitor your health.

Surgery Fees

Codes: NA

Any questions in regards to fees, prior authorization, and insurance coverage for any surgery discussed during the Cleft and Craniofacial Clinic visits should be directed to the facility of the provider performing the surgery.

Explanation of Fees

Your fee for service includes your visit with the doctor based on the time and complexity of your condition and any treatment provided. In addition, proper attention to your case requires that the doctor spend more time working for you outside your direct visit with him or her. Such time may include:

- Creation of a permanent medical record.
- Review of all laboratory results.
- Review of prior and current x-ray or scan reports.
- Preparation and mailing of consultation reports and follow-up visit letters and laboratory/scan results to referring doctors and any subsequent consulting.
- Phone consultation with referring or consulting practitioner and other health care providers about your case.
- Other phone calls to and from you and your family members for various reasons.
- Referral letters to any further specialists recommended by the doctor.
- Patient educational materials and medication samples when available.
- Any research done by the doctor about your case.
- Staff assistance regarding your visit.
- Arranging and coordinating other tests and consultations.
- Calls to and from pharmacies.
- Insurance application forms: medical & dental as needed.
- Insurance reports: health claims, disability claims to insurance and state, workers comp.
- Discussions with hospitalization utilization review, insurance companies.
- Review and management of hospital records.
- Letters of necessity for medical services to insurance companies.
- Communication daily during admission with nurses, house staff, and attending physicians.
- Other reports and forms: jury duty, school, job, sick leave, back to work, etc.